

Customer's Please Note

Our engineers will be responsible for ensuring your safety as well as their own during their time in your home.

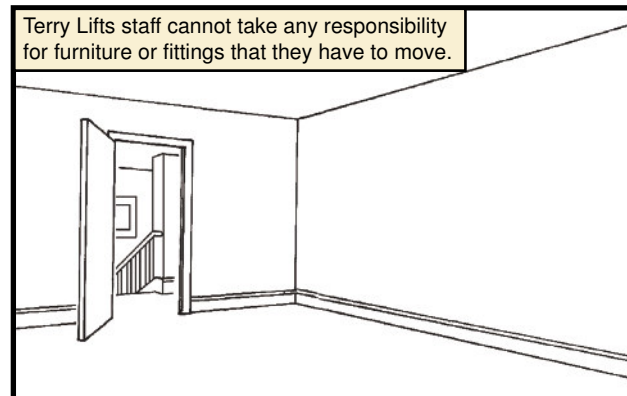
This leaflet is for guidance only. If you require further details please contact the Terry Group using the information below.

Harmony Lift Customer Installation Guidance



Harmony Lift Customer Installation Guidance

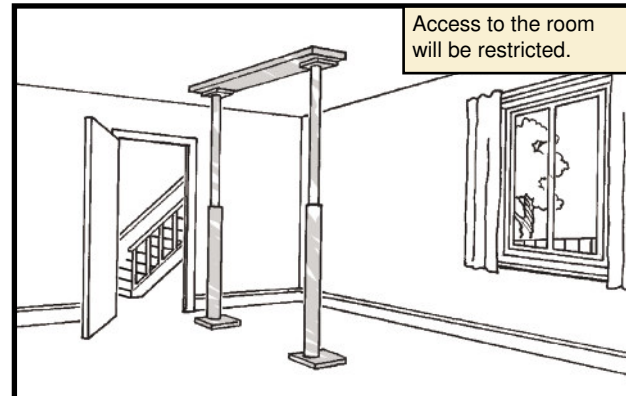
Terry Lifts staff cannot take any responsibility for furniture or fittings that they have to move.



1

Upstairs:
 • Whole room to be cleared by the customer.
 Downstairs:
 • Area around the lift installation to be cleared by the customer.

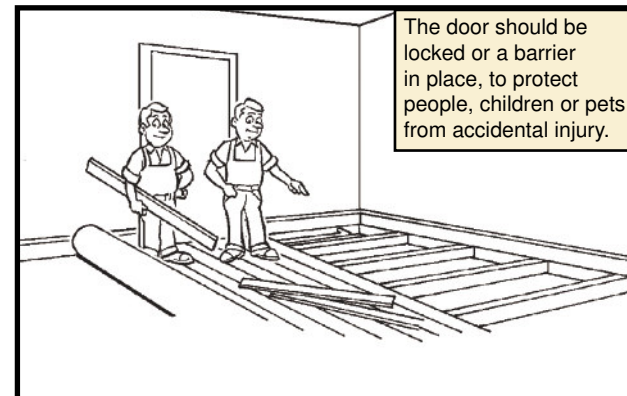
Access to the room will be restricted.



2

Downstairs we will:
 • Support the downstairs ceiling with adjustable props prior to forming the aperture.

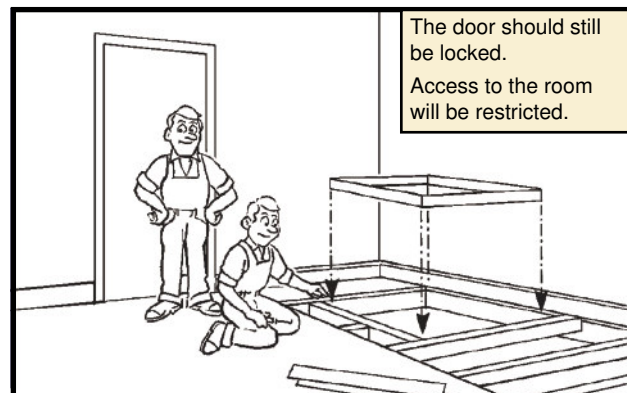
The door should be locked or a barrier in place, to protect people, children or pets from accidental injury.



3

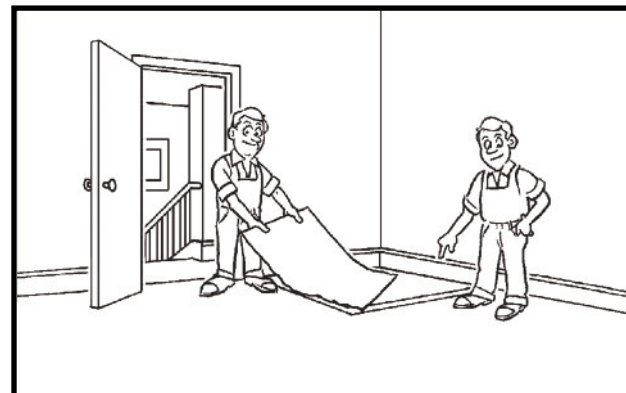
Upstairs we will:
 • Roll back the carpet at the upper floor and remove the necessary floorboards to create an aperture.
 • Please be aware that a certain amount of noise and dust will be created during this process.

The door should still be locked. Access to the room will be restricted.



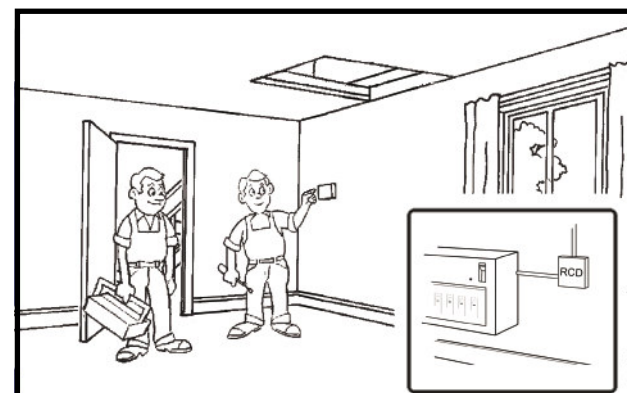
4

Upstairs we will:
 • Replace the floorboards and fit a temporary cover to the aperture.



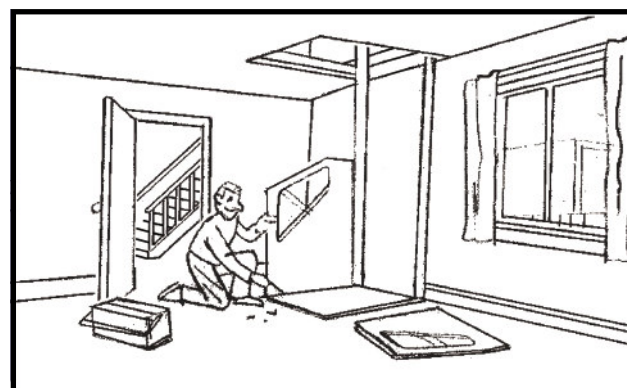
5

Upstairs we will:
 • Roll back the carpet and cut around the aperture. This piece of carpet will be refitted to the top infill panel.



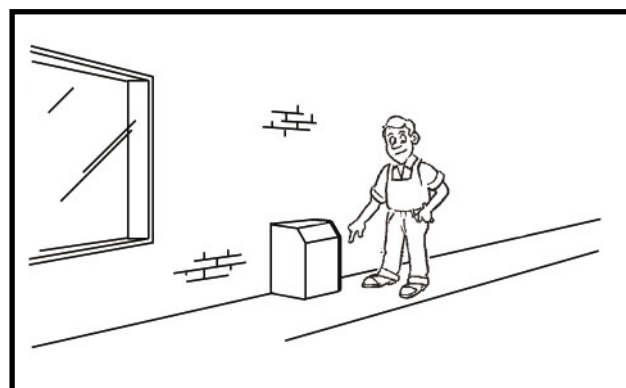
6

We will:
 • Provide a power supply. Wiring runs back to consumer unit. A telephone socket may be fitted at this stage if required.



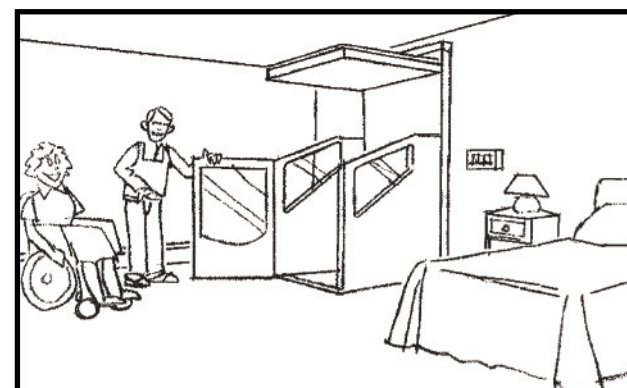
7

We will:
 • Assemble your Harmony Lift.
 • Clean and tidy the area.



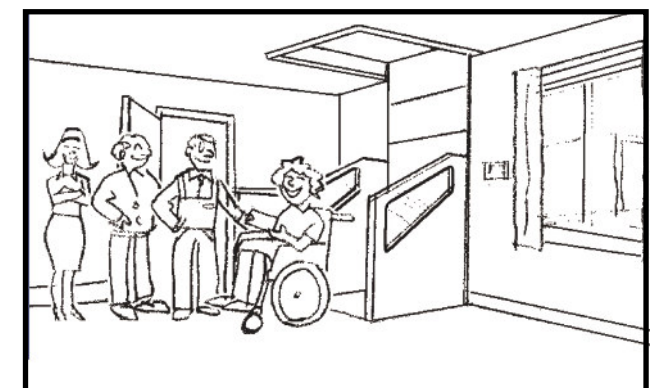
8

We will:
 • Install the power pack internal or external in the position agreed.




9

We will:
 • Go through the operation of the Harmony Lift with you.
 • Make final adjustments and ensure you are familiar with all the safety features.



10

Finally we will:
 • Complete the official hand over of your Terry Harmony Lift to you and your family and of course, demonstrate the benefits the lift will bring to you all.



A simple guide to how Terry Lifts will install your Harmony Through Floor Lift

- 3- 5 working days notice will be given to advise you that we are ready to install your lift.
- Builders preparation work will take 1-2 days depending on site conditions.
- The installation will take on average 2 days.